

Privacystatement PSU BV / Pension Homeland

Pension Homeland / PSU BV, referred to as Pension Homeland here after, located on the Kattenburgerstraat 7, 1018JA te Amsterdam, Kvk nr.: 63480301, would like to clarify our procedures and measurements taken to ensure the enforcement of the General Data Protection Regulation (GDPR).

Pension Homeland would like to give an overview to its customers as to how we handle privacy sensitive information and data.

The following data are collected by Pension Homeland for commercial and business purposes:

Numbers of identity documents:

Pension Homeland is legally obliged to collect and store numbers of identity documents of our employees and customers. These numbers are not passed on to third parties and are only collected because of legal obligations. Pension Homeland reserves the right to refuse the booking of a hotelroom in case of refusal of cooperation.

Creditcard details:

Pension Homeland stores creditcard details, namely the name of the creditcardholder, the number of the card and the validation date. This data is only stored for payment purposes and is never shared with third parties. The collected data is only stored and processed internally. We store those details to ensure hotelreservations and process payments. Pension Homeland reserves the right to refuse a hotelreservation in case of refusal of cooperation.

Information of the duration of the stay of guests:

We collect the date of arrival, the country of origin and the date of departure. This data is collected due to our legal obligation and is never shared with third parties.

Phonenumbers:

Pension Homeland stores phonenumbers of customers in order to contact them if necessary. This data is never shared with third parties. We only use those contactdetails to contact our guests concerning hotelreservations, tablereservations or no-show procedures.

Emailaddresses: We use emailaddresses for communication purposes, meaning clarification of changes of hotelreservations and tablereservations for the restaurant, responding to questions people have about services provided by Pension Homeland, customerservices and support of our guests. We do not share emailaddresses with third parties.

Adres and residence of guests: Pension Homeland is legally required to collect adresdata of our guests. We never share this data with third parties.

We use your data to possibly ask you to leave a review after your stay.

We do not use your data for marketingpurposes.

Safety, detection and prevention of fraude: We use the data that may contain personal details to prevent and detect fraude or any other illegal activities. We also use this data to research illegal activities. We may also use personal data to estimate risks and security purposes e.g. the authentication of guests. For these purposes data may be shared with a limited amount of third parties such as law enforcement agencies or advisors.

Sharing of data: We work together with a couple of processing agencies that carry out dataprocessing in our name. Examples are bookingsites, e-mailservices of webhosting companies. All of those serviceproviders are comissioned by us conform to the agreements we have taken with them. We never order those companies to share the processed data with other parties. For a detailed list of those companies that we work together with please contact the above listed emailadres. We do comply to our legal obligation to share personal data with governmental institutions when necessary.

Safety: We take reasonable and preventive measurements to prevent the misuse, access and leaking of personal data. Part of this are safety procedures, technical, fysical and organisational measures. Only authorised staff has access to personal data.

If you make use of our website we automatically collect data such as personal data. This includes data such as language settings, IP-adresses, location, device settings, operating system settings, logdata, time of usage, statusreports, user agent (information concerning brouserversions), operatingsystem, search history, reservation – ID, amongst others. We may also collect data by using cookies.

Every person has the right to see, rectify or delete her or his saved data. If you would like to make use of this right, please do send an email to privacy@pensionhomeland.com. You can also send us a letter to our postal address. Please refer to the privacy subject citing 'request of insight of personal data' or 'request of change of personal data' or request to delete personal data'.

Every person has the right to submit a complaint at the 'Authority Personal Data / Autoriteit Persoonsgegevens'.

<https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/privacyrechten/klacht-over-gebruik-persoonsgegevens?qa=klacht>

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

We do not make use of 'profiling' or automated decison making.

All of our stored data are not stored longer then necessary and we delete all data that is of no longer use to us.

Pension Homeland